

CODES OF CONDUCT

Surf Life Saving Queensland

In Surf Life Saving Queensland, we are a diverse and talented team of people, committed to a common purpose, performance goals and set of guiding principles for which we hold ourselves mutually accountable.

OUR PURPOSE AND GOAL

Zero preventable deaths on Queensland Beaches

OUR PRINCIPLES

- We always do what we say we will do
- We will always acknowledge performance excellence and support the people who strive to achieve it.
- We will positively embrace change.
- We will share responsibility for open, honest communication.
- We will be accountable to our customers for the delivery of outstanding service.
- We will always positively protect and promote our brand and its values

CODE OF CONDUCT FOR ALL MEMBERS

1. Respect the rights, dignity and worth of others;
2. Be fair, equitable, considerate and honest in all dealings with others;
3. Be aware of, and maintain an uncompromising adherence to SLSA standards, rules, regulations and policies;
4. Be professional in, and accept responsibility for actions;
5. Make a commitment to providing quality service;
6. Use facilities and equipment for their proper purposes, and care for and maintain such facilities and equipment correctly;
7. Refrain from anything which may abuse, intimidate or harass others;
8. Preserve and protect the standing and reputation of the Association;
9. Understand the consequences of any breach of SLSA's member protection policy or codes of conduct.

SPECIFIC CODES OF CONDUCT FOR ADMINISTRATORS, DIRECTORS AND OFFICERS

10. Be fair considerate and honest with others;
11. Operate within the rules of the SLSA;
12. Be professional in all actions. Language, presentation, manner and punctuality should reflect high standards;
13. Resolve conflicts fairly and promptly through established procedures;
14. Maintain strict impartiality;
15. Maintain a safe environment for others;
16. Show concern and caution towards others;
17. Be a positive role model.

SPECIFIC CODES OF CONDUCT FOR COACHES AND OFFICIALS

10. Be Responsible for matters, concerning the coaching, training, development and competition of surf lifesavers;
11. Maintain a 'duty of care' towards others and an accountability for matters relating to training and competition;
12. Have a good sound working knowledge of SLSA policies, rules and regulations, officiating and coaching techniques;
13. Ensure that any physical contact with others is: (a) Appropriate to the situation and; (b) Necessary for the person's skill development;
14. Provide a safe environment for training and competition;
15. Be a positive role model for surf lifesavers and SLSA.

SPECIFIC CODES OF CONDUCT FOR TEAM MANAGERS - AGE MANAGERS - CHAPERONES

10. Be responsible for the overall welfare and well-being of the team members and officials when travelling with a team;
11. Maintain a 'Duty of Care' towards team members and an accountability for the management of the team;
12. have a sound knowledge of SLSA policies, responsibilities (and competition rules where necessary), and ensure that the conduct of the team is in accordance with these policies and guidelines;
13. Foster a collaborative approach to the management of the team.

SPECIFIC CODES OF CONDUCT FOR YOUTH LEADERS

10. Recognise the importance of, and encourage the development of, members encompassing camaraderie and team work;
11. Treat members with respect and accept the duty of care for the welfare, safety, health and happiness of members and conduct themselves responsibly;
12. Be a role model to all members and conduct themselves in a manner befitting a leader within Surf life Saving;
13. Adhere to all Association Policies and ensure that the 'Duty of Care' to all members is met in these areas;
14. Accept the adults in Surf Life Saving so not involve themselves in unobserved activities with individual youth members;
15. Realise that physical and verbal abuse, neglect or any other type of abuse is unacceptable conduct by any members of the Association;
16. Allow members the opportunity and access to gain valuable leadership qualities and skills through lifesaving and surf sports activities;
17. Provide the best possible lifesaving and sporting activities for members with the view to encouraging and promoting long term active participation;
18. Be reasonable in demands on members' time, energy, enthusiasm and commitment; Ensure young members are involved in planning leadership, evaluation, and decision making processes at various levels within the association.